

TECHNOLOGY



COMPUTER ACCESS

Information Technology Services has [twelve computer labs](#) on the DeKalb campus.

Labs run Windows 7 and general productivity software such as word processing and spreadsheets. Students can use the labs to read and send e-mail and browse the web.

You may be required to show your OneCard and you are required to adhere to the NIU Acceptable Use Policy.

There are also [AnywhereApps](#), [AnywherePrinting](#), and [Office 365](#) capabilities available to all students.

You will need your Z-ID and password



TECHNOLOGY OASIS

The Technology Oasis, is the place in the College of Education for students, faculty and staff to receive service, support and training for all types of technology.

Come to the Oasis:

- If you need help with your laptop, tablet, or smartphone
- If you need help learning a new piece of software for a project or class assignment
- If you need assistance providing technology support for students in your classes
- Even if you just have a general technology question and don't know where to get an answer

The Technology Oasis located on the south side of the Learning Center in Gable Hall near the Blackwell History of Education Museum.

For more information, please go to the [Technology Oasis](#) website.



COE LEARNING CENTER

The College of Education's Learning Center offers a wide variety of instructional support, programs and services. The facility, located in the lower level of Gabel Hall, contains multifunctional meeting rooms that can be used for courses, seminars, and workshops.

Resources are available primarily for the use of College of Education faculty and students, however, non-CoE faculty can borrow select equipment for a modest fee.

Some of the center's resources and benefits include:

- Audio and graphics production labs
- Media production materials available for purchase at cost
- Extensive video library related to a range of topics in education
- Large collection of education and school texts
- Instructional equipment rentals
- Satellite reception capability for teleconferences
- Video conference classrooms and support
- Courteous, helpful staff

For more information, call (815) 753-1241, e-mail learningcenter@niu.edu, or check out the [Learning Center](#) website .



ITS HELP DESK

The Helpdesk provides customer support Monday – Friday, 7 am – 10 pm to the NIU community. It also monitors the applications running on ITS servers and contacts technicians when issues arise. Call Center- 815 753-8100

The Contact Center provides face-to-face IT support service to students, faculty and staff, retirees, and prospective students visiting campus. Contact Center is open Mon-Fri-7am-5pm.

Services offered: blackboard help, connecting to the NIU network, copier services, document services, email, forms and rates for services, information security, trainings and much more

To learn more visit the [ITS](#) website or email servicedesk@niu.edu.



LIVETEXT

As part of your course work you may be expected to purchase [LiveText](#). LiveText is an electronic portfolio system that allows you to assess and document your own efforts. You can purchase a copy that will give you access for four years from the NIU Bookstore or search online and buy from LiveText directly.

